

Disaster Services Division

Executive Summary



Hypower's Disaster Services Division



Hypower's Disaster Services Group mobilizes and deploys generators, fuel re-supply, micro-grids and electrical transmission response. Our team supports emergency responders, telecommunications providers, municipalities, and various elements of the joint DHS, FEMA, and State EOC disaster response network. Our team of highly-trained engineers, technicians and professionals are prepared to meet network development/power needs regardless of complexity, location, or technology.



- **Generators**
- **Fuel Re-Supply**
- **Micro-Grids**
- **Electrical Transmission Response**
- **Emergency Responders**
- **Telecommunications Providers**
- **Municipalities**
- **Joint DHS, FEMA & State EOC Disaster Response Network**

Disaster Service Solutions



Eric Paul-Hus

Vice President
Power Services Group,
Disaster Services Group

Eric is a hands on VP who is on-site to ensure that Hypower's reputation for quality is uncompromised. Leading by example, Eric has the know-how & the experience to provide Disaster Services & Power Service Solutions.



Tennessee Tornado
Chattanooga, Tennessee 2011

Tropical Storm Faye
South FL 2008

Hurricane Ike
South FL 2008

Hurricane Ernesto
South FL 2006

The Cove Marina
Deerfield Beach, FL 2006



Ice Storms
Atlanta, Georgia and Greenville,
South Carolina 2005

**Hurricane Wilma
Recovery & Restoration**
Southern Florida 2005

**Hurricane Katrina
Recovery & Restoration**
New Orleans, Louisiana 2005

New York Black Out
Long Island, NY 2005



Hypower Differentiators

Safety/EMR

Hypower takes a proactive role in employee & public safety. Our corporate philosophy places an extraordinary emphasis on safety & loss prevention. Hypower's full-time Safety Director administers our time-tested, proven safety policies & procedures. Recognizing employees as their most valuable asset is the Hallmark of any great company. At Hypower we protect our people by investing in & providing them with the tools, the training, the guidance, & the methods required to let them work safely & productively each & every day.

Our EMR for 2011 is .81

Global Coverage

Licensed To Work in Over 28 States

Mobile Workforce & Equipment

Highly Experienced Mobile Workforce

Highly Experienced Field Staff

8 Superintendents Each With - 16 Years or More of Industry Experience & 16 Years or More At Hypower

Client List

Balfour Beatty
Brahman Honda
Carico
Cayman
Manufacturing
Chemical Packaging
Conrad Scherer
Coral Springs AutoMall
Embraer Aircraft

Equitable Bank
James A Cummings
K-Mart
Lank Oil
Ledcore
Mainstreet Bakery
Miami Subs
NCRI
Nextel

Quality

At Hypower, Quality Begins & Ends With Our Customers

Our objectives are clear-

To be recognized as the industry's "Best in Class", reflected by High Quality Cost Effective delivery of products and services.

To reach this level of quality, Hypower emphasizes the identification, documentation & enterprise-wide implementation of Best Practices. Integration of continuous process improvement into everyday execution is accomplished through formal Lesson Learned analyses. Chartered Safety, Supervisor, & Leadership Academies foster "Best in Class" performance.

Key Components of Quality- The Hypower Way

- Customer Focused
- Results Driven
- Employee Involvement
- Leadership Development



Resources

Trained Experienced Staff

Our staff of over 300 includes:

- Unlimited Electrical Contractor
- Unlimited General Contractor
- Unlimited Utility Contractor
- FL State PE
- RCDD
- LEED AP
- NABCEP Certified

Equipment

We know that in order to complete our jobs on time & on budget, our equipment needs proper maintenance & care, we need experienced operators & the right equipment for each specific job. For this reason we have invested over 5 million dollars in a state of the art Heavy Equipment & Truck Fleet to meet the needs of our customers.

The Hypower Fleet Includes, but is Not Limited to

- 74 Light Duty Trucks
- 43 Medium & Heavy Duty Trucks
- 4 Feeder & Distribution Pulling Rigs
- 8 Bucket Trucks
- 9 Trenchers
- 6 Excavators
- 11 Backhoes

Specialty Tooling Designed for Electrical, Telecom & Renewable Energy Applications



Smith Barney
Sprint
U.S. Department of State
TacoMetals
Telcove
Teragenix
The Cove
Tres Alure

North Broward
One Park Place
Power Pro Tech
Rolyn
Scarborough Ops. Ctr
Sears
Service Cold Storage
Seta Corp
Smart City

For Emergency
Response Call

800.886.9280
24/7 Toll Free

In the Event of a Fire
or
Life Threatening
Emergency,
Please Call 911

References

"Please convey the appreciation of Florida Power and Light Company to your organization for your recent hurricane support activities. We understand and appreciate that you and your employees took time away from your families to support FPL in its restoration efforts. Your actions significantly enhanced our ability to sustain restoration teams across the state in the aftermath of Hurricane Wilma. FPL ranks among the top utilities in the nation in the speed of its restoration operations, largely due to the responsiveness and capabilities of our suppliers. We greatly appreciate your flexibility in reacting to a fluid, uncertain situation. Your personnel demonstrated a remarkable degree of professionalism and ability, which made our response to Hurricane Wilma a much smoother operation. Over the past two hurricane seasons FPL has discovered a source more powerful than hurricanes, the spirit of our workers, our customers and our suppliers. Thank you for being a part of that spirit and helping FPL in its Hurricane Wilma restoration efforts." Sincerely,

Debra H. Caplan
Vice President,
Integrated Supply Chain, FPL



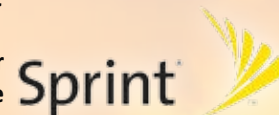
"We would like to take this opportunity to sincerely thank you for your assistance during the 2005 hurricane season. As this year's season approaches, we would like to count on you once again. We are compiling a list of our excellent fuel suppliers and would like to continue to use your services. Please let us know if there are any specific forms needed to be included in any special program or to simply be placed on your distribution list for the 2006 hurricane season. Again, please except our "Thanks" for last year's outstanding service . "

Rodney W. McCormick
Divisional Director , Kmart



"On behalf of Sprint, our Network Executives, Facility Engineering & Management associates, and our customers, we would like to thank you for all of your hard work in supporting our team during the Hurricane recovery efforts. During a time of crisis we asked that you would partner with us to deliver results. Your team responded immediately and helped provide viable options for restoring the Network. The collaboration and teamwork between "Vendor" and Sprint did not go unnoticed. Sprint values exceptional customer satisfaction and excellence in execution. Our team strives to have a "Play to Win" attitude in everything we do. Through your dedication and commitment to our partnership, together we were able to meet the expectations of our customers, to restore our network and to continue the recovery from the hurricane devastation. You provided "Exceptional Customer Satisfaction"! ou provided "Excellence in Execution"! We want to again say "THANK YOU" for exceeding our expectations and partnering with us to meet these challenges. "

Sincerely,
Nick Yosick
Director, Facility Engineering
& Management, Sprint



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